



European Association for  
Quality Assurance in Higher Education

Ms Sholpan Kalanova  
President  
Independent Agency for Quality Assurance in Education (IQAA)  
20 Dostyk Street, Office 801, Z05H9M7  
010000 Astana  
Kazakhstan

Brussels, 3 June 2024

**Subject: IQAA follow-up report to the 2021 ENQA review**

Dear Sholpan,

At its meeting on 3 June 2024, the Board of ENQA considered the follow-up report arising from the external review of the Independent Agency for Quality Assurance in Education (IQAA) in 2021.

We appreciate the information on how IQAA has addressed the panel's recommendations. The Board emphasises the agency's proactive approach to conducting thematic analyses, and further development of the agency's internal QA system. At the same time, the Board urges the agency to further consider the nature and purpose of its follow-up activities and their fitness for purpose. With this, the Board approves the report, takes note of the progress that has been made, and looks forward to the upcoming progress visit later this month.

We look forward to continuing the good cooperation between ENQA and IQAA.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Douglas Blackstock', is written over a light grey circular stamp.

Douglas Blackstock  
President