



European Association for  
Quality Assurance in Higher Education

Ms. Jolanta Silka  
Head of Quality Agency for Higher Education  
Academic Information Centre (AIC)  
Valņu iela 2  
LV-1050 Riga  
Latvia

Brussels, 3 June 2024

**Subject: Reconfirmation of AIC membership in ENQA**

Dear Jolanta,

I am pleased to inform you that, at its meeting of 3 June 2024, the ENQA Board agreed to reconfirm AIC's membership in ENQA for five years from that date. The Board concluded that AIC is in compliance with the *Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG 2015)*, following the receipt of the external review report validated by the ENQA Agency Review Committee, and the agency's motivation letter, thus fulfilling the membership criteria according to article 6, paragraph 1 of ENQA's Rules of Procedure.

The Board would like to use the opportunity to call upon the agency to seriously consider the recommendations in the panel's report, especially on ESG 2.1, 2.4, 2.6 and 2.7 and take immediate action to address them.

A follow-up report demonstrating how the agency has addressed the panel's recommendations should be sent to ENQA within two years of the validation of the final external review report, i.e., by June 2025.

The Board also strongly encourages AIC to take advantage of the voluntary progress visit – an enhancement led feature in the review process. The visit would take place in about two to three years' time after the validation of the final external review report (and after submission of the follow-up report). The ENQA Secretariat will be in touch with you in about a year's time to discuss this possibility. The cost of this visit has already been included as part of the review fee and are non-refundable except for the travel costs of the experts. More information about the progress visit can be found in the Guidelines for ENQA Agency Reviews.



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If you have any further queries, please do not hesitate to contact the ENQA Secretariat.

Please accept my congratulations for the re-confirmation of AIC's membership in ENQA. We look forward to continuing our valuable cooperation.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Douglas Blackstock', is written over a light blue horizontal line.

Douglas Blackstock  
President