

# ENQA Webinar

## ONLINE QA EXPERIENCES

5 May 2021  
10.00-11.30 CEST

**Unexpected lessons learnt:**

**Providing guidelines and inspiration in times of pandemic**

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# ACPUA

AGENCIA DE CALIDAD Y PROSPECTIVA  
UNIVERSITARIA DE ARAGÓN

*"I remember that I lived a great experience in Zaragoza and I remember the beauty of its name"*



Chick Corea (1941-2021)

## Regulatory guidance:

### National:

- Ministry Universities
- Regions (CGPU)
- HEIs (CRUE)
- Spanish agencies (REACU)
- Health authorities

National Guidelines on HE  
Hybrid Learning (April 2021)

During the pandemic, HEI will ensure the acquisition of competences and learning outcomes. The adaptations to be made will not require additional administrative bureaucracy on the part of the agencies.

(REACU, April 2020)

### International:

- ENQA
- EQAR
- INQAAHE
- EQAF

*We strongly encourage agencies to maintain a dialogue with institutions and national authorities in order to address any national level issues that may hinder this flexibility.*

(ENQA, May 2020)

## Providing guidelines:



ACPUA ONLINE SITE VISITS FOR PROGRAMMES AND CENTRES OF THE  
UNIVERSITY SYSTEM OF ARAGON (SUA)

ACPUA GUIDE FOR ONLINE SITE VISIT

Approved by the ACPUA Commission of Evaluation, Certification and Accreditation, 30  
October 2020



PROGRAMA ACPUA DE  
VERIFICACIÓN DE TITULACIONES

Orientaciones para el diseño y la evaluación  
(verificación / modificación) de las titulaciones  
oficiales de grado y máster con modalidad  
«semipresencial» o «a distancia»

[Aprobado por la Comisión de Evaluación, Certificación y Acreditación de la ACPUA en sesión del 17  
de julio de 2020]

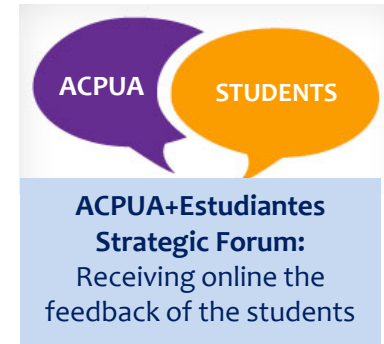
From technological devices:



Flexible work and remote working  
entered the scene:



*ACPUA learns*



## A new attitude:

- Adaptation capacity: energy, enthusiasm, sense of humor
- Communication: face, punctuality, swing
- Teamwork: staff, agencies, stakeholders, chat
- Creativity: “Afterwork”, “Breakout rooms”, video-visit

and so on...



## 10 Commandments for staff and reviewers:

1.- I will ensure ESG compliance

2.- I will not change the “substance” of evaluations, but only the form

3.- I will work with powerful and shared electronic platforms

4.- I will be adaptable to online platforms

5.- I won't be afraid of Internet connection test and I'll have a “b” plan

6.- I won't keep the microphone open if I'm not speaking

7.- I will organise as many coordination meetings as necessary

8.- I will be patient with technology and “non-technologists”

9.- If it works, why change it?

10.- I will end the online meetings with a smile

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Chick Corea (1941-2021)

# Thank you:-)

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<https://acpua.aragon.es/es>

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