Subject: Reconfirmation of membership of CTI in ENQA

Dear Élisabeth Crépon,

I am pleased to inform you that, at its meeting of 20 June 2019, the Board of ENQA agreed to reconfirm the CTI membership of ENQA for five years from that date. The Board concluded that the agency is in compliance with the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG 2015) and thus fulfils the membership criteria according to article 6, paragraph 1 of ENQA’s rules of procedure. The Board congratulates CTI on the good work that it is carrying out.

The Board would like to use this opportunity to underline one of the suggestions of the panel regarding standard 3.1 Activities, policy and processes for quality assurance. In dialogue with all stakeholders, especially student organisations, and within the possibilities of the law, CTI could consider incorporating students in the governance structures of CTI.

Furthermore, in relation to standard 2.6 Reporting, the Board seconds specifically the recommendation of the panel and calls upon the publishing of full reports by CTI.

The Board would like to receive a follow-up report within two years of its decision, i.e. by June 2021.

The Board also encourages CTI to take advantage of the voluntary progress visit – an enhancement-led feature in the review process. The visit would take place in about two years’ time from this decision. The ENQA Secretariat will be in touch with you in about a year’s time to discuss this possibility. The costs of this visit have already been included as part of the review fee and are non-refundable except for the travel costs of the experts. More information about the progress visit can be found in the Guidelines for ENQA Agency Reviews. If you have any further queries, please do not hesitate to contact the ENQA Secretariat.
Please accept my congratulations for the re-confirmation of membership of CTI.

Yours sincerely,

Christoph Grolimund
President

Annex: Areas for development
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As outlined by the review panel, CTI is recommended to take appropriate action, so far as it is empowered to do so, on the following issues:

**ESG 2.3 Implementing processes**

CTI is recommended to develop follow-up procedures also in case of full accreditation. In order to limit administrative burden, CTI and HEIs might consider taking use of existing publication tools (e.g., conferences, certified data). The methods for follow-up should be implemented so that quality culture at the institutions will be further developed.

**ESG 2.5 Criteria for outcomes**

For improved consistency of decisions, CTI is recommended to develop the deliberation rules and criteria for decision-making explicitly. They do not need to be mathematical but should still give a clear indication for the different types of decisions.

**ESG 2.6 Reporting**

CTI is recommended to intensify efforts regarding the new template for panel reports in order to increase redactional uniformity and coherence. Full reports should be publishable in a short period, given the fact that this recommendation already exists since the previous ENQA review.