

## ENQA Leadership Programme seminars 2019-2020

### – Programme outline –

Day & time <sup>1</sup>		Seminar 1 21-23 October 2019 AQ Austria, Vienna, Austria “Trends and developments in higher education – the context for QA agencies	Seminar 2 11-13 December 2019 ARACIS, Bucharest, Romania “Leadership in higher education”	Seminar 3 4-6 March 2020 NVAO, The Hague, The Netherlands “Formal and informal leadership in Quality Assurance Agencies”
<b>Day 1</b>				
12h30 – 15h30	-		Project group meetings	Project group meetings
16h00 – 19h00	Welcome and introductions  Building a quality higher education system (with LEGO)	A new educational model for Central Valley University: a simulation game  Universities as organisations		Group work on an actual leadership challenge in a European Quality Assurance Agency
19h00	Dinner	Dinner		Drinks with programme alumni
<b>Day 2</b>				
09h00 – 12h30	A brief introduction to the host agency  Global trends in Higher Education that have particular challenges for quality  Developments in the European Higher Education Area that have particular challenges for quality <i>Paula Ranne</i>  Lunch with programme alumni	A brief introduction to the host agency  Leadership development in quality assurance agencies  An introduction to the competing values framework (CVF) on leadership and organisational culture	A brief introduction to the host agency  Working in and “leading” quality assurance teams (within the agency, and in external reviews)  Quality assurance and quality enhancement: stakeholder views <i>University QA expert; an employer and a student who have participated in external QA reviews (Names tbc)</i>	

<sup>1</sup> Note: session times will be finalised in the programmes for each seminar

<p><b>13h30 – 17h00</b></p>	<p>Leadership skills: working in teams and project groups <i>Barbara Takacs</i></p> <p>Introduction to the four small group projects and project groups (17h00)</p> <p>Project group dinners (19h00)</p>	<p>Leadership interview with host QA agency senior staff</p> <p>Mid-term progress reports from project groups</p> <p>Drinks (18h00)</p>	<p>Leadership interview with host QA agency senior staff</p> <p>NVAO case study</p> <p>Closing dinner (19h00)</p>
<p><b>Day 3</b></p>			
<p><b>09h00 – 12h30</b></p>	<p>Leadership interview with host QA agency senior staff (1 or 2 gender balanced)</p> <p>Panel discussion: the university experience of the European quality frameworks <i>(Two QA Directors: from a research university and a UAS)</i></p> <p>Seminar evaluation</p>	<p>Leadership roles and organisational culture (CVF perspectives)</p> <p>Leadership roles and organisational culture: the case of QA agencies</p> <p>Seminar evaluation</p>	<p>Presentation of small group projects to host QA agency staff</p> <p>Seminar and programme evaluation</p>
<p><b>Notes</b></p>	<p>Seminar sessions provided by CHEPS (Jon File, Harry de Boer and Don Westerheijden) unless otherwise indicated</p>		