

# External review of ENQA Agency Reviews

Reflections on future developments of the ENQA Agency Reviews – SWOT analysis, 26 April 2019

Room M135: Paula Ranne, ENQA Secretariat

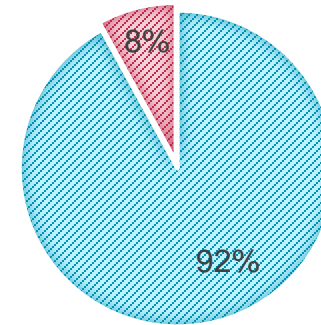
Room M226: Anne Flierman, NVAO (Self-assessment group)

Room M340: Fiona Crozier, QAA (Self-assessment group)

Room M648: Christina Rozsnyai, HAC (Self-assessment group)

Room M649: Maria Kelo, ENQA Secretariat

# Background



- Since 2011, ENQA has coordinated the large majority of the agency reviews in the EHEA
- ENQA General Assembly in April 2018: ENQA Agency Review process should go through an external evaluation
- Review of ENQA Agency Reviews ≠ Review of ENQA!
- Purpose:
  - Evaluate the transparency and independence of ENQA agency review process
  - Support the improvement of its usefulness and fitness-for-purpose
- Aims of the review:
  - Knowledge on how do standards of Parts 2 and 3 of the ESG reflect in the reviews of agencies
  - Feedback on how ENQA procedures contribute to the improvement of the quality of the work of QA agencies
  - Searching for innovative approaches to QA processes

# Activities under review

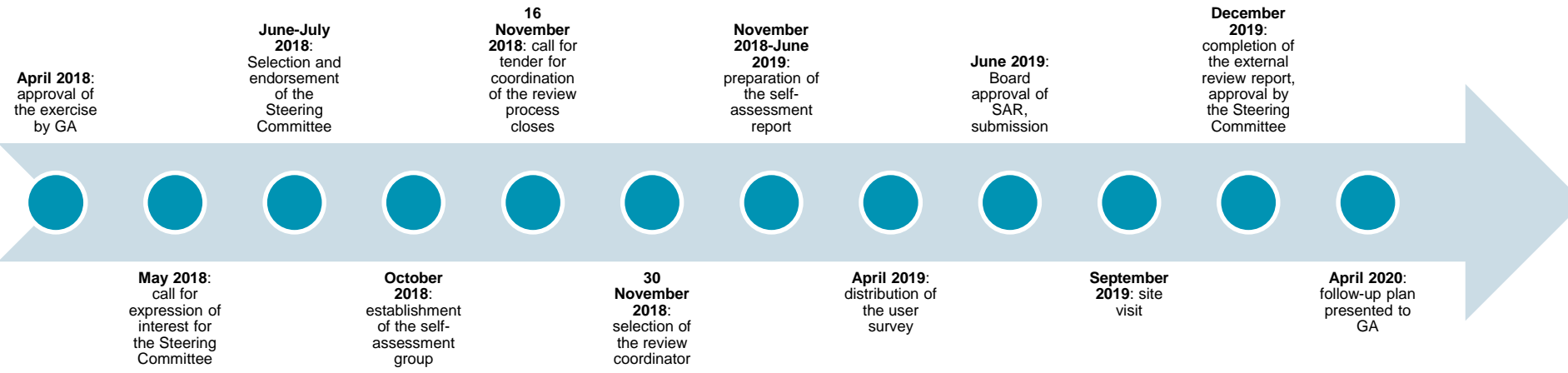
- Selection and training of experts
- Coordination of the review processes
- The ENQA Agency Review Guidelines
- ENQA's membership decision making process
- Publication of reports
- Analysis of the outcomes of reports (“thematic analysis”)
- Feedback mechanisms and the internal quality assurance of the ENQA Agency Review process
- Appeals and complaints processes
- Follow-up activities

# Self assessment period: 2015-2019

- ENQA Agency Review process launched in 2015, after the adoption of ESG 2015
- 56 reviews coordinated by ENQA (until end 2019), 5 reviews coordinated by other organisations
- Two training of experts (Ljubljana 2016, Madrid 2018)
- Three reviewers seminars (Vienna 2015, Mannheim 2016, Brussels 2017)
- One seminar for agencies preparing for an initial external review (Riga 2018)
- One seminar for recently reviewed agencies (The Hague 2017)



# Timeline



# SWOT

- Open the website or follow the QR code:  
<https://bit.ly/2VGBJk4>



- Enter your feedback



Thank you!

