ENQA Work Plan 2019

I.   Background

The work plan 2019 translates ENQA's strategic plan 2016-2020 into short-term action for the year 2019 and it takes forward work started 2017-2018. The implementation of the work plan will draw on both human and financial resources; the work plan is thus closely linked to the Budget. The draft of ENQA's work plan 2019 is based on a budget that anticipates no change in the membership fee and the EU grant for Civil Society Cooperation (the "operating grant").

ENQA Board drafted the work plan 2019 considering the strategic plan 2016-2020 and feedback from members throughout the year.

Based on the positive feedback received, ENQA Board proposed to continue the following specific activities, which have been piloted in the past years:
- ENQA Leadership Programme to support staff development opportunities for mid-level and early senior staff of ENQA member agencies
- The visits of the Board of ENQA to the ENQA member agencies.
- Engagement in externally funded QA capacity building projects outside of the EHEA.

In addition to its regular activities such as information provision, membership and statutory activities, representation of ENQA at international events, participation in the management of EQAR, and participation in the EHEA policy making processes, **in 2019 ENQA will specifically focus on the following areas of work**:

1) ENQA will undergo the external review of the **ENQA Agency Review process** for the purposes of accountability and enhancement.
2) ENQA Board will prepare and initiate the process to develop **ENQA's strategic plan 2021 – 2024** involving a consultation of ENQA's membership, in order to best formulate a strategy to respond to the aspirations of the external quality assurance community from 2020 onwards.
3) In order to provide a solid starting point for the work on the strategic plan, the ENQA Board will initiate a process to review **ENQA's own understanding of its members – what kind of quality assurance bodies does ENQA want to represent? – and, if necessary,** to redefine **the membership criteria and the way membership** is decided.
4) ENQA Board will continue to develop the methodology of **the ENQA Agency Reviews** and the **use and understanding of the ESG 2015** by European QA agencies (coordination of the ENQA Agency Reviews; event for agencies who have recently undergone a review; thematic analysis of the outcomes of ENQA Agency Reviews). In this regard, ENQA will specifically reflect on how to best provide added value through the review process for agencies that are entering their fourth cycle of review.
5) **Professionalisation of QA and staff at QA agencies** (ENQA Leadership programme; webinars on topics highlighted by the members; explorations on developing a MOOC on quality assurance).
6) **Developing quality assurance** taking into account current and new challenges in European higher education (partner in the ImpEA project on QA of joint programmes; DEQAR project on a database of QA results; TEEDE project on developing principles for dual education; and others).

7) **Quality assurance capacity building,** in particular in the ASEAN region (the SHARE project), in Africa (the HAQAA initiative), in India (MIELES-project), China and Cambodia (TEEDE-project) and Morocco (EQUAM-M).

The ENQA Board realises the importance of producing an analysis of quality assurance approaches across Europe. However, considering the resources available, this activity will be postponed to 2020.

II.   **Actions linked to the strategic plan**

1 Representation		
Goal	**Activities**	**Resources necessary**
ENQA is representative of the diversity of quality assurance agencies throughout Europe.	1.1 ENQA Board initiates the preparation of ENQA's strategic plan 2021-2024 in consultation with the membership including a dedicated "strategy workshop" for the Board of ENQA and the Secretariat, and an analysis of the achievements within the current strategic plan.	Board (lead), Secretariat, Members
ENQA supports the continuous development of independent and trustworthy quality assurance agencies operating in line with agreed standards throughout Europe.	1.2 The Secretariat carries out thematic analysis of the outcomes of ENQA coordinated reviews. **1.3** ENQA undergoes an external review of its ENQA Agency Review process including preparation of a self-assessment report.	Secretariat Board, Secretariat, Members
ENQA provides advice and represents the interests of its members in the policy-making process.	1.4 The president and the director represent ENQA in the BFUG and its working groups as well as uphold the dialogue with the European Commission in order to provide public authorities and policy makers with relevant expertise. ENQA will feed the outcomes of its e-learning working group into the Bologna Process.	President, Director Secretariat, Board

	1.5	ENQA Board and the Secretariat co-operate with different European stakeholder bodies, and in particular the E4 Group, through regular meetings (3-4/year) and joint statements.	

2 Services		

Goals		**Activities**	**Resources necessary**
ENQA is a fruitful network for agencies throughout Europe.	2.1	In order to develop its services, ENQA secretariat begins to use a tailor-made membership management tool, which will support the Secretariat's work by ensuring that members' and affiliates' profiles are clearly described and that their history and relationship with ENQA are easily accessible for the Secretariat. This tool also supports the sharing of information about ENQA's members' and affiliates' activities to give them more visibility and possibilities for collaboration.	Secretariat
	2.2	The Secretariat and the board complete the re-application process of existing "old" ENQA affiliates, in order to have updated information about ENQA's large affiliate body, and to learn more about their current portfolio of activities.	Secretariat (lead), Board
	2.3	ENQA will organise webinars on topics identified by members. In 2019, subject-specific approaches to QA will be discussed.	Secretariat
	2.4	ENQA will explore the possibilities to cooperate with a higher education institution in the EHEA to create a MOOC on QA.	Secretariat
	2.5	The Board of ENQA continues their visits to ENQA member agencies in order to gain a better understanding of	

		members' current priorities and challenges, and to be able to feed back into ENQA's strategy and annual work plans.	Board
	2.6	ENQA organises the Members Forum in April 2019 and the General Assembly Seminar in October 2019.	Secretariat (lead), Board, Members
ENQA is the preferred partner for reviews against agreed European standards. *Through the reviews it organises, ENQA will support the development of independent and trustworthy QA agencies and provide mature agencies with tailor-made reviews that improve and enhance their processes, activities and procedures beyond threshold standards.*	2.7	In 2018 ENQA Board and the Secretariat continue to **coordinate all requested external reviews for ENQA membership** and continue to strive for a stronger developmental function of the reviews. In this respect, it will be specifically reflected how to best provide added value through the review process for agencies that are entering their fourth cycle of review.	Board, Secretariat
ENQA is a key source of reliable information, expertise and know-how on quality assurance.	2.8	ENQA will **respond to invitations** to take part in European and international working groups on HE and QA and to contribute to international events on quality assurance within the limits of its resources and in line with its strategic priorities.	Secretariat, Board, Members
	2.9	ENQA will apply for an EU funded project on a relevant topic, as a coordinator, and can accept to be partner in projects that are of strategic importance to ENQA and of direct relevance to its members.	Secretariat, Board

Goals	Actions		Resources needed
ENQA is a reference point for European quality assurance in the international context.	2.10	**ENQA is involved in several quality assurance networks**. In 2019, ENQA will attend and contribute to events of/meetings with the Council of Regional Accrediting Commissions (C-RAC), the International Network for Quality Assurance Agencies in Higher Education (INQAAHE), the Council for Higher Education Accreditation (CHEA), the Central and Eastern European Network of Quality Assurance Agencies (CEENQA), and EQAVET. In addition, ENQA is involved, through international projects, with other regional networks such as AQAN, APQN and AfriQAN.	Secretariat, Board, Members
	2.11	ENQA will collaborate with **UNESCO** in the preparation of a global quality assurance conference in 2019, including provision of support for the related scoping studies.	Secretariat, Board
	2.12	ENQA will continue its involvement in international projects aiming at further **development of quality assurance capacity outside of Europe**. These include projects in the ASEAN and in Africa, as well as in Morocco, India, China and Cambodia. In addition, ENQA will accept requests for expertise, in the limits of its capacity and in consideration of its strategic plan, in countries outside of the EHEA.	Secretariat, Board
	3 Quality enhancement		
Goals	**Actions**		**Resources needed**
ENQA contributes to the enhancement and innovation of quality assurance	3.1	**ENQA will start a working group on student-centred learning**.	Members, Secretariat
	3.2	As a form of staff development service for the agencies, ENQA will complete **the second round of the ENQA Leadership**	Secretariat, Board, Members

	Development Programme for mid-level staff of QA agencies in Europe.	
		Secretariat, Board, Members
	3.3 ENQA **contributes to innovation of quality assurance through participation in different projects**, such as the TEEDE-project on the development of dual education in engineering; WEXHE-project on work-based learning; the IMPEA-project on QA of joint programmes; and others.	

Annexed documents:

I.   **Provisional calendar of events 2018-2019**
II.   **Current reviews**
III.   **Current projects**

I. Provisional calendar of events 2018-2019

2018	
25 October 26-27	ENQA Board meeting, Astana ENQA GA, Astana
15-17 November	EQAF, Vienna
13 December	ENQA Board meeting, Brussels
2019	
24 January	Strategy workshop for ENQA Board and Secretariat
21 February	ENQA Board meeting, Brussels Webinar (topic TBC)
March	
25 April 25-26 April	ENQA Board meeting, Tallinn ENQA Members' Forum and GA, Tallinn
May	Webinar (topic TBC)
20 June	ENQA Board meeting, Brussels
19 September September	ENQA Board meeting, Brussels Seminar for agencies that have recently undergone an external review (venue TBC)
October	ENQA Board meeting, Yerevan ENQA GA, Yerevan

21-23 November	EQAF, Berlin ENQA Board meeting, Brussels
December	Webinar (topic TBC)

Please note that several project related events, or the policy making activities such as the BFUG and E4 meetings are not listed here. The full events calendar is available on the ENQA website, and is updated regularly.

II.   Current reviews

List of current reviews

No.	Country	Agency	Site visit	ENQA membership valid until	Listed in EQAR until
1	Slovenia	SQAA	10-13 June 2018	06/03/2020	31/07/2018
2	Poland	PKA	22-25 May 2018	19/02/2019	31/12/2018
3	European	EUA IEP	25-27 September 2018	24/04/2019	31/01/2019
4	Cyprus	CYQAA	1-4 October 2018	-	-
5	Spain	Unibasq	28-31 October 2018	15/09/2019	30/04/2019
6	Georgia	NCEQE	29 October – 1 November 2018	-	-
7	Italy	ANVUR	19-22 November 2018	-	-
8	France	CTI	27-29 November 2018	15/09/2019	30/06/2019
9	Germany	AHPGS	3-6 December 2018	18/06/2019	27/02/2019
10	The Netherlands	QANU (partial review)	End-January 2019	30/11/2021	-
11	Germany	evalag	23-25 January 2019	26/11/2019	31/08/2019
12	Portugal	A3ES	26-28 February 2019	18/06/2019	30/06/2019
13	Austria	AQ Austria	February 2019	18/06/2019	31/05/2019
14	Ireland	QQI	March 2019	15/09/2019	31/07/2019
15	Kosovo	KAA	March 2019	15/09/2019	-
16	Spain	ACSUG	20-22 March 2019	15/09/2019	31/07/2019
17	Spain	AAC-DEVA	April 2019	15/09/2019	30/06/2019
18	Russia	NCPA	Early April 2019	26/11/2019	30/06/2019
19	Belgium	VLUHR QA	Early June 2019	26/11/2019	30/09/2019
20	Spain	madri+d	September 2019	06/03/2020	29/02/2020
21	Spain	ACSUCYL	September 2019	06/03/2020	31/12/2019
22	Russia	AKKORK	September/October 2019	06/03/2020	31/10/2019
23	Russia	NAA	September/October 2019	06/03/2020	-
24	UK	BAC	September/October 2019	06/03/2020	31/01/2020
25	Holy See	AVEPRO	October/ November 2019	19/02/2020	-

Current projects

ENQA as coordinator:

Programme / sub-action	Project title and accronym	Coordinator organisation	Duration
Erasmus +, Key Action 3: Support for policy reforms, Civil Society Cooperation in the field of Education and Training	Civil Society Cooperation in the field of Education and Training (Operating Grant)	ENQA	01.01.2018 to 31.12.2018 (12 months) Three years framework from 2018 till 2020

ENQA as partner – Ongoing projects:

Programme / sub-action	Project title and accronym	Coordinator organisation	Duration	ENQA main tasks
EuropeAid/ 135319/L/ACT/RAE	EU Support to Higher Education in ASEAN Region (SHARE)	British Council	01.01.2015 to 31.12.2018 (36 months)	- strengthen existing ASEAN Qualifications Reference Framework with a more inclusive focus on HE and link it with national and institutional purposes across the ASEAN area - execute the reviews of agencies - provide expertise to the working group on QA - develop guidelines to operationalise the existing AQAFHE standards for QAA reviews and for external institutional reviews - map their comparability and compatibility with similar regional frameworks (ESG)
Erasmus+, Key Action 2: Cooperation for innovation and the	Towards a National Qualifications	Universitat de Barcelona (UB), Spain	15.10.2015 to 14.10.2018 (36 months)	- Leader of the Quality Control and Monitoring → Form and chair a Quality Committee to prepare the QA plan - Organise a networking event in Brussels (Nov 2018)

exchange of good practices, Capacity-building in higher education	Framework for Jordan, (NQF-J)			
Erasmus +, Key Action 3: Support for policy reforms, Forward-Looking Cooperation Projects	Supporting Higher Education to Incorporate Learning Analytics (SHEILA)	Brussels Education Services (BES), Belgium	January 2016 to September 2018 (30 months + 3 months extension)	- Dissemination: EU ministries project briefing - Help in organisation of an event in Brussels (2017)
Horizon 2020	An Adaptive Trust-based e-assessment System for Learning (TeSLA)	Open University of Catalunya (UOC)	01.01.2016 to 31.12.2018 (36 months)	- A report on the analysis of the ESG from the online teaching and learning perspective (Jan-Feb 2016) - An international workshop on "Online teaching and learning in the light of the ESG" (2016) - Define a framework for quality assurance for e-assessment (Nov-Dec 2016)
Service contract funded by of the European Union "Harmonisation, Quality and Accreditation" initiative (EC EAC/37/2014)	Harmonisation of African Higher Education Quality Assurance and Accreditation (HAQAA Initiative)	University of Barcelona (UB)	December 2015 to November 2018 (36 months)	- Mapping report on current QA standards and guidelines - Technical working group for the development of 'African Standards and Guidelines' AGS and PAQAF - Needs assessment survey for ASG - support for Regional Workshop to endorse ASG - Consultancy visits to QAA (5) - QAA 'reviews'/ PAQAF pilot (5) - Support for webinars to train institutional evaluators
Erasmus +, KA2 Knowledge Alliances 2016	Integrating Entrepreneurship and Work Experience into	Rijksuniversiteit Groningen, Netherlands	1 January 2017 – 31 December 2019 (36 months)	- lead the Work package 2 on "internal quality assurance" - map the state of art on work-based learning in relation to QA among its members (survey and qualitative analysis including case studies and targeted interviews)

	Higher Education (WEXHE)			- disseminate project results - organise an International Workshop in Brussels for QAAs
Erasmus+ KA 2 Capacity building in the field of higher educational	Towards Excellence in Engineering Curricula for Dual Education (TEEDE)	The University Rovira i Virgili, Spain	October 2016 to October 2019 (36 months)	- provide expertise concerning QA of HE at EU level - advisory and consultancy role - develop a quality and monitoring plan to monitor and evaluate the quality procedures of the project management and the quality of the project's outputs - disseminate project results
Erasmus+ KA2 Capacity building in the field of higher educational	Programme Evaluation for Transparency and Recognition of Skills and Qualitfications (TLQAA+)	University of Balamand, Lebanon	15 October 2016 to 14 October 2019 (36 months)	- provide the state-of-the-art of QA from the EU perspective - provide best practices and the latest updates in European QA procedures and discussions - develop a "Quality Plan" - provide EU expertise for the elaboration of the Standards and Guidelines for programmes' evaluation in Lebanon, building internal QA units, internationalization and QA, delivery modes and QA - co-lead (WP 9) Training of experts: provide guidance for the selection of experts, preparation, organisation and delivery of 2 experts' trainings - provide support for the pilot evaluation of programmes of WP 10.
Erasmus+, joint programmes, CPB – Asia Budget – Lot 6	Modernizing and Enhancing Indian E Learning Educational Strategies (MIELES)	Universitat de Barcelona (UB), Spain	October 2016 to October 2019 (36 months)	- cooperate with the design of the Mapping exercise - participate in the workshop - support IISC in the Swot analysis - support the experts travelling to India - support the UB to prepare the internal document - attend roundtable

				- participate in the design of the focus groups - support the Indian partners in the draft strategy - attend the workshop - help to design and participate in the pilot 3 - support IISC in developing and drafting the report on the main lessons learnt from the pilots - participate in the study visit in Berlin - support TU Berlin in coordinating the different training programs - support for dissemination - lead Quality Committee - support and develop the QA activities - implement the QP - cooperate in the selection of the external evaluator
NARIC - Category 6.2.1.Thematic projects for improving recognition practices	Linking Academic Recognition and Quality Assurance (LIREQA)	Centre for Quality Assessment in Higher Education (SKVC)	1 December 2016 to 30 November 2018 (24 months)	ENQA as sub-contractor - produce the surveys - produce the set of recommendations for three types of institutions (ENIC/NARIC centres, QA agencies, and Higher Education Institutions) - conduct training and dissemination events.

ENQA as partner – New projects:

Programme / sub-action	Project title and accronym	Coordinator organisation	Duration	ENQA main tasks

Erasmus+, Key Action: Cooperation for innovation and the exchange of good practices – Strategic partnerships	Facilitating implementation of the European Approach for Quality Assurance of Joint Programmes (ImpEA)	Polska Komisja Akredytacyjna (PKA)	1 October 2017 to 31 August 2020 (35 months)	- European Approach implementation background report - Analytical report summarizing the pilots and identifying obstacles in full implementation of the EA - EA implementation background conference - Dissemination
Erasmus+	Enhancing Quality Assurance in Morocco (EQuAM-M)	Universitat de Barcelona (UB), Spain	1 October 2017 to 30 September 2020 (36 months)	- link between the project and other EU QA stakeholders - provide the state-of-the-art of QA from the EU perspective. - attend Roundtables, Study visits, Work Shop to be organised in Morocco and EU - host a Roundtable on EU QA management - support ANEAQ in the drafting of the White Paper - be involved in preparation phase of the Code of Practice - contribute to the development of the Code of Practice - member of the 2 panels that will pilot the QA 'Tool Kit' in the selected Moroccan universities and contribute to the drafting of the report on the outcomes of these pilots. - Chair of the Quality Committee and develop a "Quality Plan"
Erasmus+, European Forward Looking Cooperation Projects EACEA/41/2016	Database of External Quality Assurance Results (DEQAR)	EQAR	1.11.2017 – 31.10.2019 (24 months)	- ensuring relevance of the database and links with the end users