

ENQA SEMINAR FOR AGENCIES PREPARING FOR AN INITIAL EXTERNAL REVIEW **Riga, 27-28 September 2018**

Venue:

Hotel Radi Un Draugi
Mārstaļu iela 3
Rīga, LV-1050
Latvia

Thursday, 27 September 2018

- 12.30 *Registration and welcome coffee with buffet lunch*
- 13.00 Opening and welcome
Brief introduction of the host agency
[Jolanta Silka, Deputy Head, Quality Agency for Higher Education; Senior Project Expert, AIC](#)
- 13.15 Introduction of ENQA and this seminar
Art of self-reflection for constant enhancement: the purpose and objectives of the review
[Paula Ranne, Deputy Director, ENQA](#)
- 14.00 What to expect - main stages of the review process
[Agnė Grajauskienė, Reviews Manager, ENQA](#)
- Discussion
- 15.00 *Coffee break*
- 15.30 ENQA Agency Review for registration on EQAR – what you need to know
[Melinda Szabo, Policy Analyst, EQAR](#)
- 16.15 Best practices for the self-assessment
[Agnė Grajauskienė, Reviews Manager, ENQA](#)
[Goran Dakovic, Reviews Manager, ENQA](#)
- 17.30 *End of Day 1*
- 19.30 *Dinner*

Friday, 28 September 2018

- 9.00 *Morning coffee*
- 9.30 Challenges in meeting the expectations of the ESG 2015 – how to approach them?
[Caty Duykaerts, Director of the Executive Unit, AEQES and Board Member, ENQA](#)
- 10.15 Question & answer session
- 10.45 How did we do it? – case examples from AIC
[Asnate Kažoka, Expert, Quality Agency for Higher Education; Project Expert, AIC](#)
- 11.30 *Coffee break*
- 12.00 How to maximise the benefits of the external review – future planning and development
[Caty Duykaerts, Director of the Executive Unit, AEQES and Board Member, ENQA](#)
- 12.45 Wrap-up of the seminar and closing words
[Paula Ranne, Deputy Director, ENQA](#)
- 13.00 [Farewell lunch](#)

The seminar is organized within the framework of ESF project "Support for Meeting the Requirements Set for EQAR Agency", No.8.2.4.0/15/1/001

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