ENQA GENERAL ASSEMBLY 2018
Aстанa, 18–19 October 2018

Venue:
Radisson Hotel Astana
4, Saryarka Avenue
010000, Astana
Kazakhstan

Practical Information

Venue
The 2018 General Assembly will take place at the Radisson Hotel Astana, located at 4, Saryarka Avenue, 010000, Astana, Kazakhstan.

The event maps is available at:
https://drive.google.com/open?id=1g2iOBCTnqBBXDPVA553N80YbPP1PiGV&usp=sharing

Radisson Hotel Astana (Event venue)
**Arrival and transport**
Participants are kindly requested to make their own international and local travel arrangements. Participants may find it helpful to coordinate their travel to Astana by using [www.rome2rio.com](http://www.rome2rio.com).

**Getting to Astana**

**Astana International Airport** is situated about 18 km from the event venue. Participants may take a taxi or a bus from the airport to the event venue or arrange an airport pick up by the hotel of their stay.

If travelling by taxi, all participants are encouraged to take official taxis from the airport, which are located outside the Terminal 1 (International Terminal) of the Astana International Airport. The taxi ride from the airport to the Radisson or Park Inn hotel costs around 3000 tenge (approximately 7.41 €). Please note that not all taxis accept card payments. Astana International Airport is equipped with cash machines and currency exchange points. More information on the taxi at the airport is available here: [http://www.astanaairport.kz/pages/taxi](http://www.astanaairport.kz/pages/taxi).

The bus stops are located outside the Terminal 1 (International Terminal) of the Astana International Airport. Participants arriving at the Radisson Hotel Astana or Park Inn hotel can take a bus line 12 and get off at the stop “Kenesary”. A single ticket costs 180 tenge and can be purchased on-board in cash. Please note that the bus ride will take approximately up to an hour. More information on airport bus lines is available here: [http://www.astanaairport.kz/pages/bus](http://www.astanaairport.kz/pages/bus).

**Moving around the city**

**Taxi:**
The following taxi services are available:

- Astana Taxi
  - Tel: 15 800
  - [http://astana-taxi.kz/](http://astana-taxi.kz/)

**Public transport:**

**Accommodation**
The following hotels have been recommended by IQAA, the host agency. Participants are requested to book by 15 September deadlines to secure the negotiated rates.

1. **Radisson Hotel Astana** (Event venue)
   - Address: 4, Saryarka Avenue, 010000 Astana, Kazakhstan
   - Tel: + 77172670777
   - Rooms can be booked by sending the reservation form to reservation.astana@radisson.kz
   - Room rates:
     - Standard Single with breakfast: 30,000 tenge
     - Standard double with breakfast: 40,000 tenge
2. **Park Inn by Radisson Astana Hotel**  
Address: 8, Saryarka Avenue, 010000 Astana, Kazakhstan  
Tel: +77172670000  
Rooms can be booked by sending the reservation form to reservation.astana@rezidorparkinn.com  
Room rates:  
Standard Single with breakfast: 20,000 tenge  
Standard double with breakfast: 25,000 tenge

**Visa information**  

**On-site registration**  
On-site registration will take place at the Radisson Hotel Astana, on the ground floor, starting from 8.30 on 18 October. Participants are kindly requested to arrive no later than 8.50 for registration.

**Ground floor:**

![Map of the ground floor](image)

**Cloakroom**  
Participants may keep their coats and luggage in the cloakroom, located on the ground floor, next to the plenary room. Participants accommodating at the Radisson Hotel Astana, the event venue, and Park Inn may keep their luggage in the luggage room of the hotels.

**Internet**  
Free Wi-Fi is available at the venue. The network name is “Radisson” and no password is required.

**Pre-event and reception by IQAA**  
Participants arriving early to Astana are welcome to attend a pre-event workshop and welcome reception offered by IQAA. The pre-event will take place during the afternoon preceding the ENQA General Assembly, on Wednesday, 17 October from 16.00-18.00, followed by a reception at 18.00 at the Radisson Hotel Astana located at 4, Saryarka Avenue, 010000, Astana, Kazakhstan. **Those interested in attending the pre-event are kindly requested to mention this in the additional information field while registering online.**
Dinner
The event dinner, generously provided by IQAA, will take place at the restaurant Mangilik Aspan (18, Dostyk Street, Moscow Business Center, 25th floor), dedicated to the cuisine of Turkic peoples of Central Asia and beyond, at 19.00 on Thursday, 18 October 2018. There will be bus transportation to the restaurant departing at 18.15 from the Radisson Hotel Astana.

Social programme
IQAA will organise a city bus tour on Friday, 19 October at 15.00-16.30. Participants of the bus tour are requested to meet in front of the Radisson Hotel at 14.45. In addition, IQAA will generously offer participants a visit to view a performance at the Astana Opera (Dinmukhamed Qonayev St, 1, Astana 010000, Kazakhstan) on Friday, 19 October at 18.00. Participants of the Opera visit are requested to meet in front of the Radisson Hotel at 17.15. The show will be Swan Lake with a troupe supervised by the internationally acclaimed artist Altnay Asylmoratova who is the former prima ballerina of the Marinsky Theater. **Those interested in either of the two activities are kindly requested to register by 20 September.** Both activities are free of charge for the participants.

Photography
Please note that photos will be taken during the event and may be used for publications and websites, both of organisers and of hosts. Should you be opposed to your picture being used as described, please contact the photographer or the organisers on-site.

Electricity
In Kazakhstan, the power sockets are of type C and F. The standard voltage is 220 V and the standard frequency is 50 Hz.

Currency
The currency in Kazakhstan is the tenge (KZT). The approximate EUR/KZT exchange rate as of 2018 is: 1 euro = 405 tenge. However, as the exchange rates may vary, participants are encouraged to check them before arriving to Kazakhstan. There are a currency exchange offices at the Radisson Hotel Astana and at the Astana International Airport.

Additional information
Please find a website for visitors to Astana here: http://welcometoastana.kz/en.

Contact
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