

Notion of Compliance

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Judgements on compliance

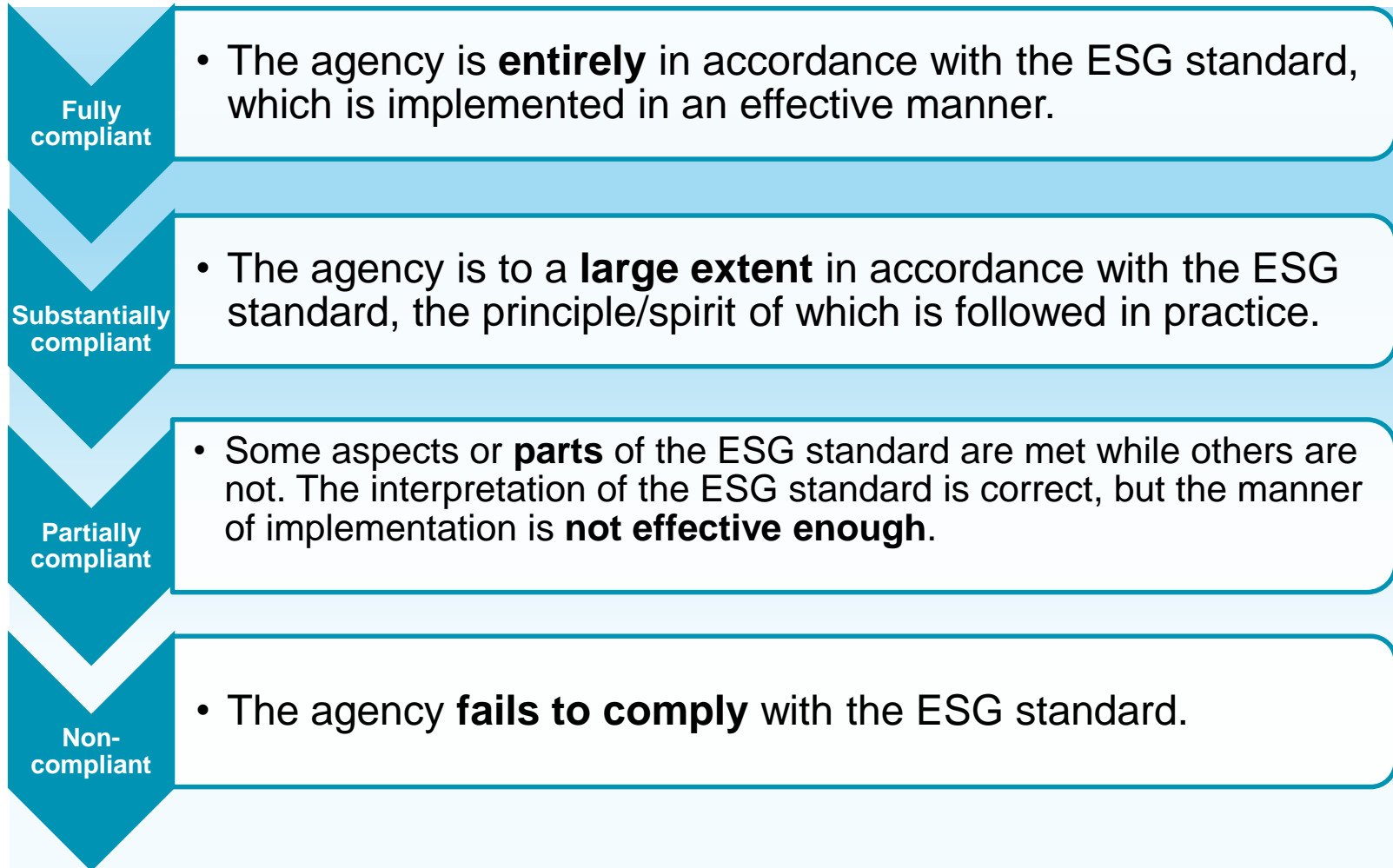
Panel's conclusions - **how compliant the agency is**, in the opinion of the panel (based on the evidence and analysis), with each standard of the ESG.

ENQA requires **graded compliance** to be practiced by the panel. The purpose is to give a nuanced picture of compliance, primarily to the agency, but also to the ENQA Board.

It has to be **clear** from the review report **why the panel came to that conclusion**.



Grading scale



Substantial vs. Partial



Specific context

Full or substantial compliance may be impossible for some agencies, owing to restrictions placed on them by the very **nature of their work and/or legislation in place** in their (predominant) country(ies) of operation.

Context should to be **duly explained** in the review report.



Commendations

Recommendations

**Suggestions for
further
improvement**

Commendations – to highlight and **promote good practice and excellence** in external QA. The panel is asked not only to highlight areas that require further development but also areas in which the agency has excelled.

Recommendations – compliance related. They should logically follow from the evidence and analysis provided. **Evidence, analysis and conclusions** should be **mutually supportive**.

Suggestions for further improvement – different from compliance related recommendations as they are **solely for development purposes**. The agency has **no obligation to follow up** these suggestions. May be given also when standard is judged as fully compliant.

Overall judgement on compliance

The panel is also expected to comment on the **overall compliance** of the agency **with the ESG** (but not to make a recommendation about ENQA membership as such).

The overall level of compliance required for ENQA membership is **substantial compliance**.

The overall judgement on compliance does not result from a mathematical calculation. However, a case of **non-compliance would normally lead to a judgement that the agency is not substantially compliant** with the ESG overall.





Thank you!

