

12th ENQA TRAINING OF AGENCY REVIEWERS
Madrid, 31 May – 1 June 2018

Venue:

Hotel Eurostars Central
C/ Mejía Lequerica, 10
28004 Madrid
Spain

Thursday, 31 May 2018, 9.00 – 18.15 hrs

Chair: Christina Rozsnyai

- 9.00 **Welcome and short introduction to Madrid Quality Assurance System**, *José Manuel Torralba Castelló, General Director of Universities and Higher Artistic Education, Ministry of Education and Research of Madrid*
- 9.20 **Welcome and introduction of ENQA and this seminar**, *Maria Kelo*
- 9.30 **What are ENQA Agency Reviews?**
- Purpose and main stages of the review process, *Agnė Grajauskienė*
 - Use and understanding of the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG), *Maria Kelo*

Discussion

10.30 **Coffee Break**

Chair: Maria Kelo

- 11.00 **A closer look at reviews**
- Notion of compliance, *Agnė Grajauskienė*
 - General operating principles of experts, *Núria Comet Señal*
 - Insights from the ENQA Board, *Christina Rozsnyai*

Discussion

12.30 **Lunch**

Chair: Agnė Grajauskienė

- 13.30 **Introduction to working groups**
- 13.45 **Three parallel working groups**

Case study, focusing on using a provided self-assessment report to:

- reflect on coverage and decide on whom to interview during the site visit
- formulate questions to be asked to interviewees

Facilitators: Maria Kelo (Group 1), Agnė Grajauskienė (Group 2), Núria Comet Señal (Group 3)

14.45 Coffee break

Chair: Maria Kelo

15.15 **How to prepare for a site visit** *Jon Haakstad*

15.45 **Introduction to roleplay** *Agnė Grajauskienė*

16.00 **Three parallel roleplay groups**

Group 1 (*Facilitators for the roleplay and discussion: Maria Kelo, Christina Rozsnyai*)

Group 2 (*Facilitator for the roleplay and discussion: Agnė Grajauskienė, Jon Haakstad*)

Group 3 (*Facilitators for the roleplay and discussion: Núria Comet Señal, Colin Tück*)

17.00 **Conclusions from the role play, comparison of the results and final Q&A**

17.30 **EQAR and its expectations on the reviews of agencies** *Colin Tück, Director, EQAR*

18.15 End of the first day

20.00 Dinner

Friday, 1 June 2018, 9.00 – 13.30 hrs

Chair: Christina Rozsnyai

09.00 **Introduction to working groups**

09.15 **Three parallel working groups**

Case study, focusing on using extracts from the provided review report to

- reflect on the review panel's compliance judgements
- decide how to make recommendations for improvement

Facilitators: Maria Kelo (Group 1), Agnė Grajauskienė (Group 2), Núria Comet Señal (Group 3)

10.15 **Questions & answers session**

10.30 Coffee break

Chair: Maria Kelo

11.00 **Voice of experience**

- Experienced reviewer's view, *Jon Haakstad*
- Quality assurance agency's view, *Christina Rozsnyai*

12.15 **Conclusions**

12.30 End of the training

12.30 Lunch

