

ENQA SEMINAR FOR RECENTLY REVIEWED AGENCIES

The Hague, 12-13 October 2017

Venue:

Accreditation Organisation of the Netherlands and Flanders (NVAO)
Parkstraat 28
2514 JK The Hague
The Netherlands

Thursday, 12 October 2017

12.00 *Registration and lunch*

13.00 Opening and welcome
Brief introduction of the host agency
[Anne Flierman, Chair of the Board, NVAO](#)

13.20 Purpose and methods of the seminar
[Maria Kelo, Director, ENQA](#)

Part I: Embedding the ESG 2015 - experiences from agencies

Chair: Anne Flierman

13.30 Role of QA agency in implementing the ESG 2015 nationally
[Caty Duykaerts, Director of the Executive Unit, AEQES](#)

14.15 External review as development process of the agency
[Antonio Serrano González, Director, ACPUA](#)

Discussion

15.00 *Coffee break*

Part II: How have we addressed the challenges of the ESG 2015?

Chair: Caty Duykaerts

15.30 Revising methodologies and linking criteria with Part 1: Stakeholder involvement in the process
[Helka Kekäläinen, Head of Unit, FINEEC](#)

16.15 Student-centred learning
[David Metz, Special Advisor, AI](#)

17.00 Thematic analysis
[Almantas Šerpatauskas, Head of Study Programme Evaluation Division, SKVC](#)

17.45 *End of Day 1*

19.30 *Dinner*

Friday, 13 October 2017

9.00 *Morning coffee*

Part III: Post-review progress and (un)expected outcomes

Chair: Agnė Grajauskienė

9.15 Putting panel recommendations into action – agency’s experience in preparing action plan
[Đurđica Dragojević, Expert Advisor for International Cooperation, ASHE](#)

10.00 Post-review progress: how have we improved?
[Workshop, part I](#)

10.45 *Coffee break*

11.15 Post-review progress: how have we improved?
[Workshop, part II](#)

12.00 How to plan and prepare for the progress visit
[Moderated discussion](#)

12.30 Wrap-up of the seminar and closing words
[Ann Verreth, Vice-Chair of the Board, NVAO](#)

12.45 *Farewell lunch*

