

Themes for breakout groups

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Current issues in QA

- Tour-de-table of challenges currently faced in your system or organisation
- Similarities/differences?
- Solutions?

Concepts of quality II

Four purposes of higher education

- Preparing students for **active citizenship**
- Preparing students for their future careers (contributing to their **employability**)
- Supporting students' **personal development**
- Creating a broad advanced knowledge base and stimulating **research and innovation**

(Council of Europe, 2007)

Concepts of quality I

Four approaches to defining quality

- **Purposeful:** as something that conforms to a defined mission or purpose or a set of standards or criteria
- **Exceptional:** as something exceptional or achieving high standards
- **Transformative:** as something that leads to a positive change in student learning or personal growth
- **Accountable:** as being accountable to different stakeholders by using the available resources in an optimal manner

(Schindler & al., 2015)