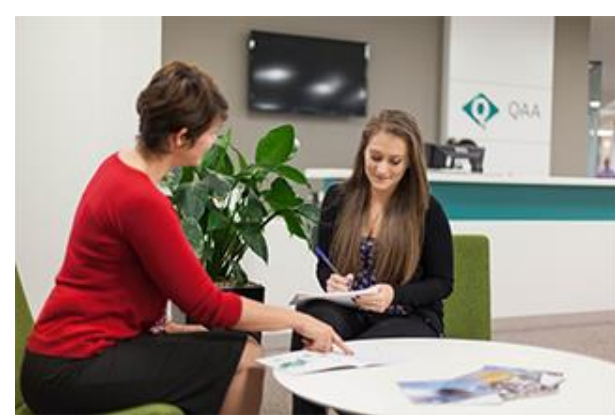


# Welcome and introduction to the SDG workshop

Douglas Blackstock

Chief Executive, QAA and Chair, ENQA Staff Development Group



# Welcome to QAA and Gloucester





# Gloucester City

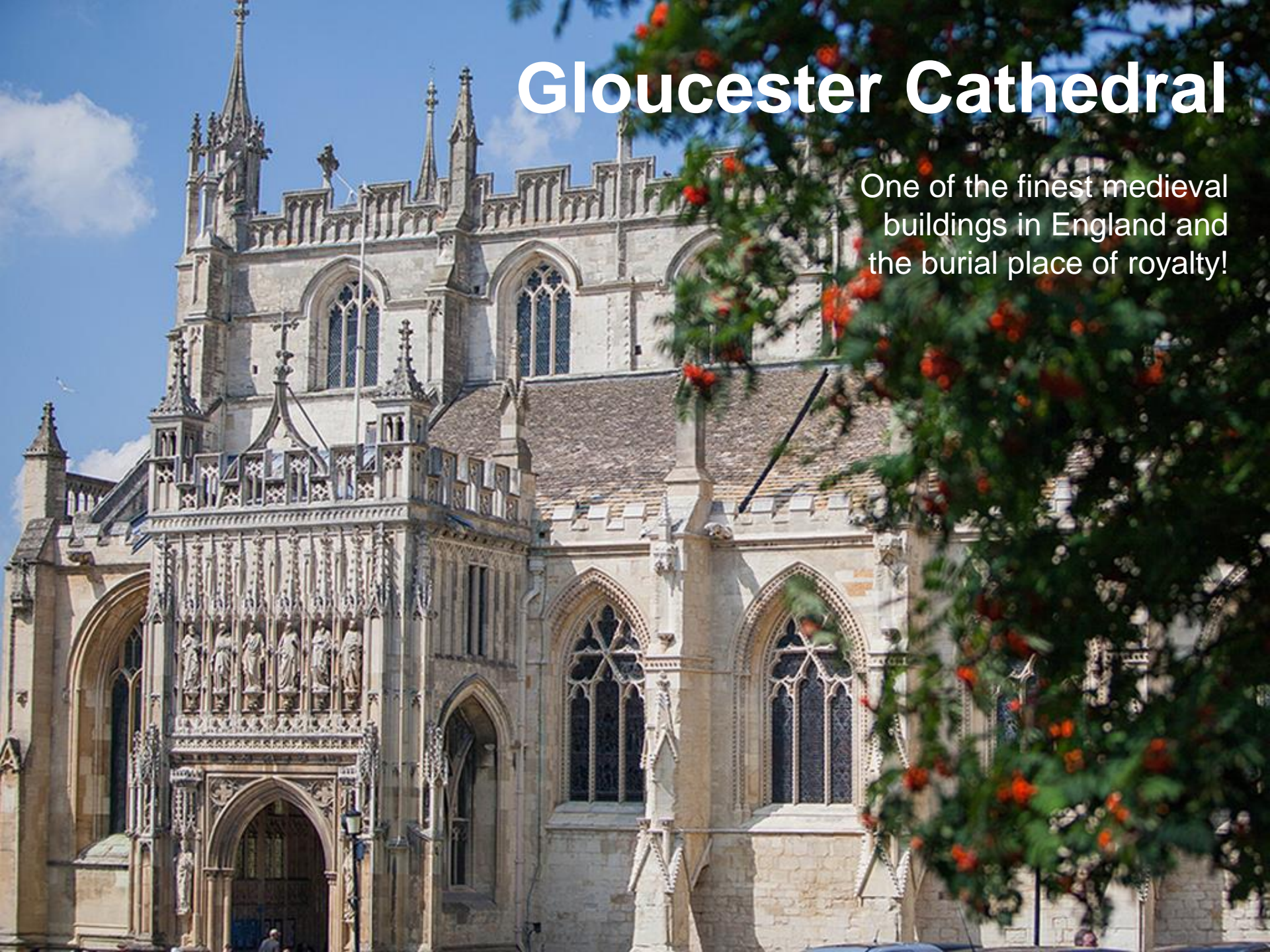
In the attractive and welcoming city centre, you'll find much to see and enjoy.





# Gloucester Cathedral

One of the finest medieval buildings in England and the burial place of royalty!



# Introduction to this workshop

- An opportunity to thank everyone who has contributed to getting us to this point!
- To share information and good practice identified by the ENQA Staff Development Group during 2012-15
- The Competencies Framework: to gain a shared understanding of the essential competencies of quality assurance professionals
- To discuss, exchange ideas and learn more about effective practices for quality assurance agencies in the areas of:
  - staff recruitment
  - induction
  - performance review, training and development

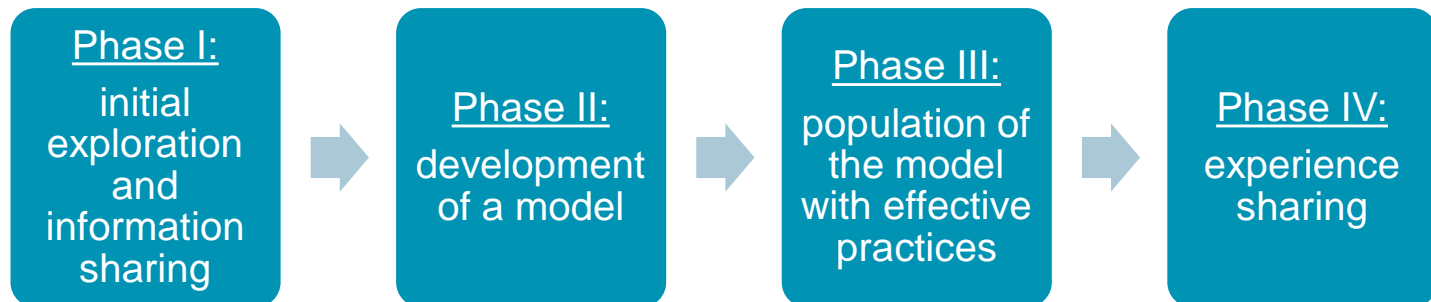


# About the SDG project

- Origins: ENQA work plan (2011-12):

A staff development scheme and/or staff development tools that could be used by ENQA member agencies for the training and development of *their own staff*

- SDG established in June 2012 – report published April 2014



# Activities and outputs of the group

- **Survey of agencies**
- **Research and analysis**
- **A series of short papers:**
  - **Induction** activity, including quality assurance induction for all staff
  - **Recruitment** and selection tools
  - **Staff performance** management, including motivation
  - **Competencies**, training and development for staff who manage reviews, evaluations, procedures and activities

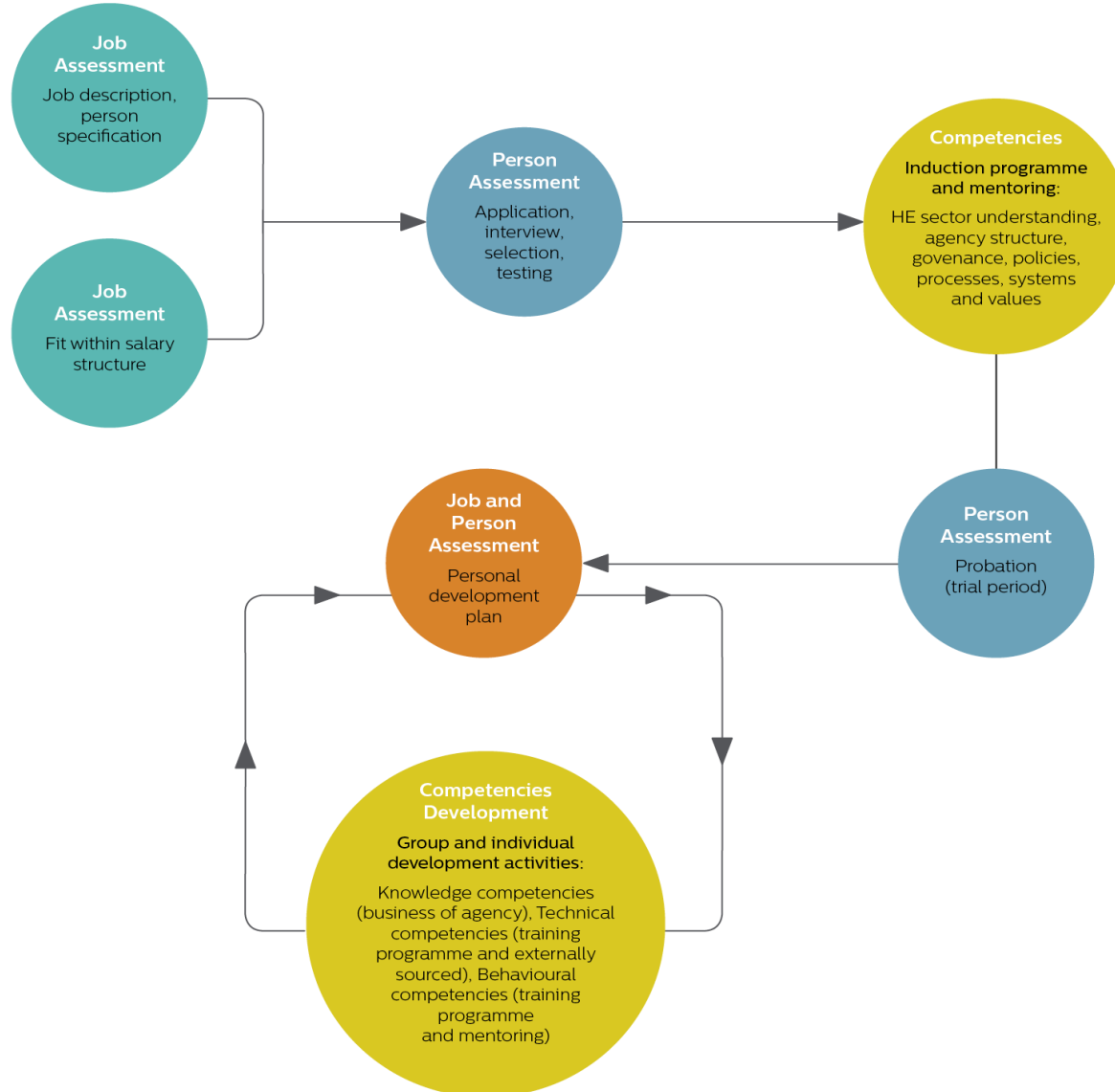
# Members of the working group

Initially 16 members – final group of around 12 members:

- Chair: Douglas Blackstock (QAA)
- Kate Beachus/ Liz Clegg/ Elise Cook (QAA)
- Mina Dordevic (AZVO)
- Caty Duykaerts (AEQES)
- Maria Kelo (ENQA)
- Genevieve Le Fort (AAQ)
- Marion Moser (ACQUIN)
- Julien Lecocq (HCERES)
- Oana Surbu (ARACIS)
- Aurelija Valeikiene (SKVC)
- Manon Wortel (NVAO)



# ENQA Professional Competencies Framework: route map





Thank you

