

Agency reviews – the agency perspective

Expert training seminar, Oslo 6 Nov. 2014

Senior adviser Jon Haakstad, NOKUT

Practical:

- Prior to the site visit:
 - Instructions for self-evaluation and documentation
 - Communication with ENQA and the panel
- Set-up and conduct of the site visit:
 - Busy schedule, many voices, short sessions
(May account for challenges mentioned below:)

Communication:

- Understanding each other:
 - Terms, systems and system changes, national regulations, implicit/explicit information
- Random, single utterances:
 - (and single, non-documented utterances in general, like “We heard in our interviews that.....”):
What epistemological value?
- Honest and open:
 - Constructive and understanding in return? A ‘tactical’ game?

Discussion

- ‘ESG fundamentalism’?
 - Implicit/rounded or point-by-point explicit documentation of compliance? How much detail?? (see ESG 1.3 and 1.4, as consequence of ESG 2.3. See also 2.4; guidelines)
 - The ‘problem’ of national regulations
- Scope and focus:
 - Trust - and - risk- based light touch after first cycle for established agencies with transparent documentation?
 - Focus on selected problem areas?
 - (More space for development-related discussion)