

Prof.dr.ir. Rudy Derdelinckx
Managing Director
Accreditation Organisation of the Netherlands and Flanders (NVAO)

Vienna, 29 January 2013

Subject: ENQA Full membership of NVAO

Dear Professor Derdelinckx,

I am pleased to inform you that, at its meeting of 19 December 2013, the Board of ENQA agreed to reconfirm NVAO's Full membership of ENQA for five years from 19 December 2012.

On the basis of its scrutiny of the final review report, the ENQA Board agreed that NVAO met the necessary requirements for the reconfirmation of ENQA Full Membership.

Though the ENQA Board concluded that NVAO is in substantial compliance with the European Standards and Guidelines, it found that there was an area for development, included in the Annex to this letter. NVAO should submit a progress report on this area no later than December 2014. This report will be considered in conjunction with the next external review.

If you have any queries, please do not hesitate to contact me or the ENQA Secretariat.

Please accept my congratulations to NVAO for being reconfirmed Full Membership in ENQA.

Kind regards,



Achim Hopbach
President of ENQA

Annex: Areas for development

The Board suggests NVAO to pay attention to the following issue:

ENQA Criterion 6 – External QA criteria and processes used by the members (ESG 3.7)

- The panel considers that NVAO fully complies with this criterion. However the panel points out that consistency is an important element to be taken into account to face the high number of accreditation procedures and in the cluster assessments.
 - **Recommendation:** to improve the consistency of accreditation judgments reached. Clustering of assessments may be beneficiary to improve consistency in assessments and decision making, as well as to answer the stakeholders' need for more system-wide analysis.