



IQA Seminar

Assessing Impact: Using External Reviews and Evaluations for Internal Learning

**7-8 June 2012
Valladolid, Spain**

Hosted by the Quality Assurance Agency for the University System in Castilla y León (ACSUCYL)

Venue

Centro Cultural San Agustín
Pso. De Filipinos, 7 (entrance Oriental museum)
47007 - Valladolid, Spain

DRAFT PROGRAMME

Day 1: 7 June 2012

Chair: *Sandra Marcos*, ACSUCYL

09.15 Registration

10.00 Welcome speech

Sandra Marcos, ACSUCYL

Elena Tejedor Viñuela, Director of ACSUCYL

Fiona Crozier, QAA, Vice-president of ENQA Board

First Session: General Principles of IQA

Chair: *Maiki Udam*, EKKA

10.15 Presentation of the survey results on “different IQA quality models”

Maiki Udam, EKKA

Three IQA models of different Agencies:

10.35 Estonian Higher Education Quality Agency (EKKA), Estonia

Tia Bach, EKKA

10.50 Commission des Titres d’Ingénieur (CTI), France

Teresa Sanchez Chaparro, CTI

11.05 Agence pour l'Evaluation de la Qualite de l'Enseignement Superieur (AEQES),
Belgium
Eva Jaroszewski, AEQES

11.30 *Coffee Break*

12.00 Parallel breakout sessions

13.00 Feedback in plenary from the breakout sessions

13.30 *Lunch*

Second Session: The impact of external reviews on agencies

Chair: *Christian Moldt, EVA*

14.30 ENQA's experience on the impact of external reviews on agencies: main findings
on external reviews regarding IQA and issues arising from it.
Fiona Crozier, QAA, Vice-president of ENQA Board

14.50 Presentation of the survey results on the "impact of external reviews"
Christian Moldt, EVA

Using external evaluation for improving internal quality in different Agencies:

15.20 Swiss Center of Accreditation and Quality Assurance in Higher Education (OAQ),
Switzerland
Berchtold Von Steiger, OAQ

15.35 *Angela Yung Chi Hou*, Dean of the Office of Research & Development Higher
Education Evaluation & Accreditation Council of Taiwan APQN Board Member
Professor of Fu Jen Catholic University

16.00 Parallel breakout sessions (coffee served)

17.00 Feedback in plenary from the breakout sessions

17.30 – 17.45 Presentations of nominees for the IQA Steering Group elections

19.30 Social programme

21.00 *Dinner*

Day 2: 8 June 2012

09.00 IQA Steering Group Elections

Third session: Assessing impact of evaluations for internal learning

Chair: *Matti Kajaste, FINHEEC*

09.15 Presentation of the survey results on “Evaluation of impact assessment”
Matti Kajaste, FINHEEC

The experiences of three agencies assessing external impact:

09.30 Irish Universities Quality Board (IUQB) & Higher Education & Training Awards
Council (HETAC), Ireland
Karena Maguire, HETAC

09.55 Austrian Agency for Quality Assurance (AQA), Austria
Dietlinde Kastelliz, AQA

10.10 Student view on the impact of external quality assurance
Moritz Malkamper, European Students’ Union (ESU)

10.35 *Coffee Break*

10.55 Parallel breakout sessions

11.55 Feedback in plenary from the breakout sessions

12:25 Presentation of the IMPALA project
Prof. Dr. Theodor Leiber, EVALAG

12.45 The Impact of QA: an introduction to the ENQA Working Groups
Josep Grifoll, ENQA

13.00 – 13.30 End Session with feedback on the future of IQA
Chair: *Douglas Blackstock, QAA*