

**Kick-off meeting of the ENQA/UNESCO-GIQAC Project –  
Workshop on "Implementing the ESG in the Balkan Region"  
16-17 June 2011, Vienna, Austria**

**VENUE**

Österreichischer Akkreditierungsrat  
Palais Harrach  
Conference Room P 2, 2<sup>nd</sup> floor, staircase 3  
Freyung 3  
1010 Vienna

**Thursday, 16 June 2011**

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| 12.00 – 12.45 | Registration and Buffet Lunch  |
| 12.45 – 13.15 | <b>Welcome and Introduction to the Project</b><br><i>Achim Hopbach, ENQA President</i>               |
| 13.15 – 14.15 | <b>Common history, common problems, common solutions</b><br><i>Helmut Konrad, University of Graz</i> |
| 14.15 – 14.30 | <b>Survey Results – a short summary</b><br><i>Elisabeth Fiorioli, ENQA Board</i>                     |
| 14.30 – 15.30 | <b>Introduction Round of Participants: Expectations of the Workshop/Project</b>                      |
| 15.30 – 16.00 | Coffee Break   |
| 16.00 – 17.30 | <b>Focus: Quality and Publication of Reports</b><br><i>Helka Käkäläinen, ENQA Board</i>              |
| 19.00         | Dinner at the wine tavern "10er Marie"   |

## Friday, 17 June 2011

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| 9.00 – 10.00  | <b>Focus: Establishing a new agency and adopting the ESG – the Romanian experience</b><br><i>Radu Damian, ENQA Board</i> |
| 10.00 – 11.00 | <b>Focus: Internal QA procedures for agencies</b><br><i>Rafael Llavori, ENQA Board</i>                                   |
| 11.00 – 11.30 | Coffee Break   |
| 11.30 – 12.30 | <b>Focus: Consistency of procedures and decision making</b><br><i>Elisabeth Fiorioli, ENQA Board</i>                     |
| 12.30 – 13.00 | <b>Summing up and next steps</b><br><i>Achim Hopbach, ENQA President</i>   |
| 13.00 – 14.00 | Buffet Lunch   |