



With the support of the Lifelong Learning Programme of the European Commission

5th ENQA TRAINING OF AGENCY REVIEWERS

Hosted by QAA

London, 5-6 September 2011

VENUE

Woburn House Conference Centre
20 Tavistock Square
London WC1H 9HQ

PROGRAMME

Monday 5th September 2011, 16.00 – 19.00 hrs

- 16.00 **Welcome and introduction of participants**, *Padraig Walsh*
- 16.15 **Background to European Standards and Guidelines**, *Fiona Crozier*
- 16.45 **The purpose and complex issues of the reviews**
- Purpose and main stages of the review process
Questions/discussion, *Helka Kekäläinen*
 - The notion of independence
Questions/discussion, *Josep Grifoll*
 - The notion of compliance: definitions and examples
Questions/discussion, *Padraig Walsh*

Chair: *Nick Harris*

19.00 **End of the first day**

20.00 **Dinner at Tuttos Brasserie & Bar** (11/12 Russell Street, Covent Garden, London WC2B 5HZ)



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Tuesday 6th September 2011, 9.00 – 15.00 hrs

09.00 **Experience of reviews, an agency view**, *Helka Kekäläinen, FINHEEC*

09.30 **Experience of reviews: the Review Team's view**

- Focus on the role of the Review Chair, *Nick Harris*
- Focus on the role of the Review Secretary, *Karen Jones*

Chair: *Fiona Crozier*

10.30 **Three parallel working groups studying: Criterion of Independence**

Groups 1-3 (*Facilitators: Fiona Crozier, Helka Kekäläinen, Pdraig Walsh*)
Case studies, focusing on using the extracts of the self-evaluation reports provided to

- decide on whom to interview during the site visit
- formulate questions to be asked of interviewees
- decide on how to make a judgement of compliance

Groups to work on their own, each facilitator to prepare report from their group

11.30 Coffee break

12.00 **Three parallel working groups discussing: Criterion of Independence**

Groups 1-3 (*Facilitators: Fiona Crozier, Helka Kekäläinen, Pdraig Walsh*)
Case studies, focusing on using the extracts of the review reports provided to

- reflect on the review panel's compliance judgements
- decide how to make a recommendation for improvement

Groups to work on their own, each facilitator to prepare report from their group

13.00 Lunch

14.00 **Conclusions from the working groups and comparison of the results**

Chair: *Pdraig Walsh*

14.30 **Final discussion/Conclusions**, *Helka Kekäläinen*

15.00 End of the day