



With the support of the Lifelong Learning Programme of the European Union

4th ENQA TRAINING OF AGENCY REVIEWERS

Hosted by FINHEEC

Helsinki, 10-11 February 2011

VENUE

Ministry of Education
Meritullinkatu 1
00171 Helsinki

PROGRAMME

Thursday 10th February 2011, 16.00–19.00 hrs

- 16.00 **Welcome and introduction of participants**, *Helka Kekäläinen*
- 16.15 **Background to European Standards and Guidelines**, *Nick Harris*
- 16.45 **The purpose and complex issues of the reviews**
- Purpose and main stages of the review process
Questions/discussion, *Nathalie Costes*
 - ESG, national context and consistency
Questions/discussion, *Fiona Crozier*
 - The notion of independence
Questions/discussion, *Josep Grifoll*
 - The notion of compliance: definitions and examples
Questions/discussion, *Padraig Walsh*

Chair: *Helka Kekäläinen*

19.00 **End of the first day**

19.30 Dinner at restaurant Salutorget
Address: Pohjoisesplanadi 15, 00170 Helsinki



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Friday 11th February 2011, 9.00-15.30hrs

09.00 **Experience of reviews, an agency view**, *Matti Kajaste, FINHEEC*

09.30 **Experience of reviews: the Review Team's view**

Focus on the role of the Review Chair, *Nick Harris*

Focus on the role of the Review Secretary, *Karen Jones (session cancelled)*

Chair: *Padraig Walsh*

10.00 **Three parallel working groups studying: Criterion of Independence**

Groups 1-3 (*Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh*)

Case studies, focusing on using the extracts of the self-evaluation reports provided to

- decide on whom to interview during the site visit
- formulate questions to be asked of interviewees
- decide on how to make a judgement of compliance

Groups to work on their own, each facilitator to prepare report from their group

11.00 Coffee break

11.30 **Three parallel working groups discussing: Criterion of Independence**

Groups 1-3 (*Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh*)

Case studies, focusing on using the extracts of the review reports provided to

- reflect on the review panel's compliance judgements
- decide how to make a recommendation for improvement

Groups to work on their own, each facilitator to prepare report from their group

12.30 **Conclusions from the working groups and comparison of the results**

Chair: *Padraig Walsh*

13.00 Lunch

14.00 **Overview of the ENQA survey of review reports**, *Fiona Crozier*

Questions/discussion

14.45 **Final discussion/Conclusions**, *Helka Kekäläinen*

15.30 End of the day