



QAA



Education and Culture DG



With support from the Life-long Learning Programme of the European Commission

**IQA seminar for the ENQA Internal Quality Assurance group and others:
Internal Quality Assurance - Enhancing quality culture
8-9 June 2010**

Venue:

Park Plaza Westminster Bridge London
200 Westminster Bridge Road, London SE1 7UT, UK

SEMINAR PROGRAMME

**DAY 1
8 June, 2010**

11:30 Registration

12:00 Lunch

13:00 Welcome and introduction to the seminar
Anthony McClaran, Chief Executive, QAA
Achim Hopbach, President of ENQA,
Douglas Blackstock, Director of Administration, QAA, IQA Steering Group representative

13:30 Communicating a Quality Culture
Joan Fogarty, Communications and Information Manager, IUQB

14:30 Coffee break

15:00 Building a quality culture with facts
Philip Sullivan, Project Manager, Liverpool John Moores University,
Paul Klute, PhD Student, University of Kansas

15:45 Interactive roundtable session on quality culture
- Concrete examples to prepare for the breakout sessions
(examples from NEAA Bulgaria, NVAO the Netherlands and EVA Denmark)





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17:15 **Feedback from the interactive roundtable session**
- Facilitated by the IQA Steering Group in the main room

17:30 **End of day one**
Douglas Blackstock, Director of Administration, QAA, IQA Steering Group representative

19:00 Social programme

20:00 Welcome reception





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FOR QUALITY ASSURANCE
IN HIGHER EDUCATION

DAY 2
9 June, 2010

08:30 Election of the ENQA IQA Steering group

09:00 Using Dashboard in IQA

*Paul Klute, PhD Student, University of Kansas,
Philip Sullivan, Project Manager, Liverpool John Moores University*

09:45 Breakout session about good and ineffective practices on the IQA of agencies

- Participants are encouraged to submit examples beforehand, to be presented in small groups. IQA Steering Group will prepare questions and facilitate the discussions.

11:15 Coffee break

11:30 Innovations in practice:

- **A digital library**

Albert Basart Capmany, Project Manager, Librarian, AQU Catalunya

- **INQAAHE Database on Good Practices in Quality Assurance**

Esther van den Heuvel, Project Officer, The International Network for Quality Assurance Agencies in Higher Education (INQAAHE)

12:30 Lunch

13:30 An outsider's view on IQA

*Alexandre Blasi, Senior Adviser, RJCE Business Consultancy,
Member of Board, AQU Catalunya*

14:30 Concluding session

Signe Ploug Hansen, Director of Methodology, EVA, IQA Steering Group representative

15:00 End of seminar

