

**ENQA Workshop
QUALITY ASSURANCE OF E-LEARNING
7-8 October, 2009**

Hosted by the Swedish National Agency for Higher Education (NAHE)

Venue:
Kristina Konferens & Hotell
Rektor Cullbergs väg 1
193 23 Sigtuna
Sweden

WORKSHOP PROGRAMME

**DAY 1
Wednesday
7 October, 2009**

12:00 Lunch

13:00 **Welcome addresses**
Lena Adamson, Secretary General, NAHE
Achim Hopbach, President, ENQA

Introduction to the workshop and the ELQ-report - aspects and criteria, Per Westman, NAHE

13:45 **The UNIQUE (EFQUEL) approach to quality in E-learning,**
Annemie Boonen, European Foundation for Quality in E-learning (EFQUEL)

The E-xcellence (EADTU) approach to quality in E-learning,
George Ubachs, European Association of Distance Teaching Universities (EADTU)

15:15 Coffee break

15:45 **Discussion theme 1– Quality assurance specific for E-learning**

What are the new aspects and criteria specific for E-learning that need to be considered?

Panel discussion with higher education institution and open university representatives.

Panelists:

Göran Karlsson, KTH Royal Institute of Technology, Sweden

Denise Kirkpatrick, The Open University, UK

Josep Lladós, The Open University of Catalonia, Spain

Ebba Ossiannilsson, Lund University, Sweden

Chaired by Per Westman

-17:15

17:30 Pick-up from the hotel for a guided walk in the medieval town of Sigtuna

19:30 Dinner at the workshop venue

DAY 2
Thursday
8 October, 2009

9:00 **The UK approaches to quality in e-learning, as seen from the HE Academy/JISC benchmarking programmes**

Paul Bacsich, Matic Media Ltd, UK

9:45 **ELQ report, Policy issues for quality assurance agencies**

Per Westman, NAHE, Sweden

10:00 Coffee break

10:30 **E-learning in the context of the Standards and Guidelines for the Quality Assurance in the European Higher Education Area (ESG)**, *Josep Grifoll, ENQA Board member, AQU Catalonia, Spain*

11:00 **Discussion theme 2 –Challenges for quality assurance organisations**

How can the e-learning criteria be implemented in national evaluation programmes?

In the “ELQ” report, the following issues are emphasised when integrating the assessment of E-learning into the general assessment framework:

- The integration of the quality assessment of E-learning to national reviews requires specific competence within the assessing organisation.
- Cross-boundary education requires cooperation and exchange of knowledge between quality assurance agencies in order to harmonise and safeguard strategies and policies for the quality assurance of E-learning.
- Extensive methodological development is necessary in order to adapt common methods for the assessment of the quality of E-learning in higher education.

Panel discussion with representatives from quality assurance agencies.

Panelists:

Esther Huertas Hidalgo, AQU Catalonia, Spain

Fred Mulder, NVAO, the Netherlands

Yuri Rubin, AQA, Russia

Chaired by Josep Grifoll

12:15 Lunch

13:15 **Discussion Theme 3 – Future cooperation**

How can European level cooperation and continuous knowledge exchange be built between quality assurance agencies,

organisations with experience in the quality of E-learning and with other stakeholders?

Panelists:

Love Hansson, European Students' Union (ESU)

Carl Holmberg, International Council for Open and Distance Education (ICDE)

George Ubachs, EADTU

Chaired by Achim Hopbach

14:30

Conclusions

14:45

End of Workshop and coffee