



With the support of the Lifelong Learning Programme of the European Commission

7th ENQA TRAINING OF AGENCY REVIEWERS

Hosted by the Stiftung Evaluationsagentur Baden-Wuerttemberg (evalag)

Mannheim, 20-21 September 2012

VENUE

Evalag office
M7 9a-10
68161 Mannheim
Germany

PROGRAMME

Thursday 20th September 2012, 16.00 – 18.30 hrs

- 16.00 **Welcome and introduction of participants**
- 16.15 **Background to the European Standards and Guidelines, *Fiona Crozier***
- 16.45 **The purpose and complex issues of the reviews**

Chair: *Fiona Crozier*

- The notion of independence
Questions/discussion, *Helka Kekäläinen*
- The notion of compliance: definitions and examples
Questions/discussion, *Padraig Walsh*
- Discussion of the review process (paper provided in advance)

18.30 **End of the first day**

19.30 Dinner at Restaurant Milano, R7, 30, 68131 Mannheim

Friday 21st September 2012, 9.00 – 15.00 hrs

- 9.00 **Experience of reviews, an agency view, *Đurđica Dragojević, ASHE***
- 9.30 **Experience of reviews: Focus on the role of the review secretary, *Peter Findlay, QAA***

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Chair: *Fiona Crozier*

10.00 **Three parallel working groups**

Study of a self-evaluation document, in particular standards 3.6 (Independence), 3.7 (External QA criteria and processes) and 3.8 (Accountability)

Groups 1-3 (*Facilitators: Fiona Crozier, Helka Kekäläinen, Pdraig Walsh*)

Case study, focusing on using a self-evaluation report provided to

- decide on whom to interview during the site visit
- formulate questions to be asked to interviewees
- decide on how to make a judgement of compliance

Groups to work on their own, each facilitator to prepare report from their group

11.00 – 11.30 Coffee break

11.30 **Experience of reviews: Focus on the role of the review chair, Peter Findlay, QAA**

Chair: *Nathalie Lugano*

12.00 **Three parallel working groups**

Study of a final review report

Groups 1-3 (Facilitators: Fiona Crozier, Helka Kekäläinen, Pdraig Walsh)

Case study, focusing on using the extracts of the review report provided to

- reflect on the review panel's compliance judgements
- decide how to make a recommendation for improvement

Groups to work on their own, each facilitator to prepare report from their group

13.00 Lunch

14.00 **Conclusions from the working groups and comparison of the results**

Chair: *Pdraig Walsh*

14.30 **Final discussion/conclusions, Helka Kekäläinen**

15.00 End of the day