With the support of the Lifelong Learning Programme of the European Commission

7th ENQA TRAINING OF AGENCY REVIEWERS

Hosted by the Stiftung Evaluationsagentur Baden-Wuerttemberg (evalag)

Mannheim, 20-21 September 2012

VENUE
Evalag office
M7 9a-10
68161 Mannheim
Germany

PROGRAMME

Thursday 20th September 2012, 16.00 – 18.30 hrs

16.00 Welcome and introduction of participants

16.15 Background to the European Standards and Guidelines, Fiona Crozier

16.45 The purpose and complex issues of the reviews

Chair: Fiona Crozier

- The notion of independence
  Questions/discussion, Helka Kekäläinen

- The notion of compliance: definitions and examples
  Questions/discussion, Padraig Walsh

- Discussion of the review process (paper provided in advance)

18.30 End of the first day

19.30 Dinner at Restaurant Milano, R7, 30, 68131 Mannheim

Friday 21st September 2012, 9.00 – 15.00 hrs

9.00 Experience of reviews, an agency view, Burdica Dragojević, ASHE

9.30 Experience of reviews: Focus on the role of the review secretary, Peter Findlay, QAA
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Chair: Fiona Crozier

10.00  Three parallel working groups

Study of a self-evaluation document, in particular standards 3.6 (Independence), 3.7 (External QA criteria and processes) and 3.8 (Accountability)

Groups 1-3 (Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh)
Case study, focusing on using a self-evaluation report provided to
- decide on whom to interview during the site visit
- formulate questions to be asked to interviewees
- decide on how to make a judgement of compliance

Groups to work on their own, each facilitator to prepare report from their group

11.00 – 11.30 Coffee break

11.30 Experience of reviews: Focus on the role of the review chair, Peter Findlay, QAA

Chair: Nathalie Lugano

12.00  Three parallel working groups

Study of a final review report

Groups 1-3 (Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh)
Case study, focusing on using the extracts of the review report provided to
- reflect on the review panel’s compliance judgements
- decide how to make a recommendation for improvement

Groups to work on their own, each facilitator to prepare report from their group

13.00 Lunch

14.00 Conclusions from the working groups and comparison of the results

Chair: Padraig Walsh

14.30 Final discussion/conclusions, Helka Kekäläinen

15.00 End of the day