With the support of the Lifelong Learning Programme of the European Commission

5th ENQA TRAINING OF AGENCY REVIEWERS

Hosted by QAA

London, 5-6 September 2011

VENUE
Woburn House Conference Centre
20 Tavistock Square
London WC1H 9HQ

PROGRAMME

Monday 5th September 2011, 16.00 – 19.00 hrs

16.00 Welcome and introduction of participants, Padraig Walsh

16.15 Background to European Standards and Guidelines, Fiona Crozier

16.45 The purpose and complex issues of the reviews
  - Purpose and main stages of the review process
    Questions/discussion, Helka Kekäläinen
  - The notion of independence
    Questions/discussion, Josep Grifoll
  - The notion of compliance: definitions and examples
    Questions/discussion, Padraig Walsh

Chair: Nick Harris

19.00 End of the first day

20.00 Dinner at Tuttons Brasserie & Bar (11/12 Russell Street, Covent Garden, London WC2B 5HZ)
Tuesday 6th September 2011, 9.00 – 15.00 hrs

09.00  Experience of reviews, an agency view, Helka Kekäläinen, FINHEEC

09.30  Experience of reviews: the Review Team’s view
- Focus on the role of the Review Chair, Nick Harris
- Focus on the role of the Review Secretary, Karen Jones

Chair: Fiona Crozier

10.30  Three parallel working groups studying: Criterion of Independence

Groups 1-3 (Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh)
Case studies, focusing on using the extracts of the self-evaluation reports provided to
- decide on whom to interview during the site visit
- formulate questions to be asked of interviewees
- decide on how to make a judgement of compliance

Groups to work on their own, each facilitator to prepare report from their group

11.30 Coffee break

12.00 Three parallel working groups discussing: Criterion of Independence

Groups 1-3 (Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh)
Case studies, focusing on using the extracts of the review reports provided to
- reflect on the review panel’s compliance judgements
- decide how to make a recommendation for improvement

Groups to work on their own, each facilitator to prepare report from their group

13.00 Lunch

14.00  Conclusions from the working groups and comparison of the results

Chair: Padraig Walsh

14.30  Final discussion/Conclusions, Helka Kekäläinen

15.00 End of the day