With the support of the Lifelong Learning Programme of the European Union

4th ENQA TRAINING OF AGENCY REVIEWERS

Hosted by FINHEEC

Helsinki, 10-11 February 2011

VENUE
Ministry of Education
Meritullinkatu 1
00171 Helsinki

PROGRAMME

Thursday 10th February 2011, 16.00–19.00 hrs

16.00 Welcome and introduction of participants, Helka Kekäläinen

16.15 Background to European Standards and Guidelines, Nick Harris

16.45 The purpose and complex issues of the reviews

- Purpose and main stages of the review process
  Questions/discussion, Nathalie Costes

- ESG, national context and consistency
  Questions/discussion, Fiona Crozier

- The notion of independence
  Questions/discussion, Josep Grifoll

- The notion of compliance: definitions and examples
  Questions/discussion, Padraig Walsh

Chair: Helka Kekäläinen

19.00 End of the first day

19.30 Dinner at restaurant Salutorget
Address: Pohjoisesplanadi 15, 00170 Helsinki
Friday 11th February 2011, 9.00-15.30hrs

09.00 **Experience of reviews, an agency view**, Matti Kajaste, FINHEEC

09.30 **Experience of reviews: the Review Team’s view**

Focus on the role of the Review Chair, *Nick Harris*
Focus on the role of the Review Secretary, *Karen Jones* *(session cancelled)*

Chair: *Padraig Walsh*

10.00 **Three parallel working groups studying: Criterion of Independence**

Groups 1-3 *(Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh)*

**Case studies, focusing on using the extracts of the self-evaluation reports provided to**
- decide on whom to interview during the site visit
- formulate questions to be asked of interviewees
- decide on how to make a judgement of compliance

*Groups to work on their own, each facilitator to prepare report from their group*

11.00 Coffee break

11.30 **Three parallel working groups discussing: Criterion of Independence**

Groups 1-3 *(Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh)*

**Case studies, focusing on using the extracts of the review reports provided to**
- reflect on the review panel’s compliance judgements
- decide how to make a recommendation for improvement

*Groups to work on their own, each facilitator to prepare report from their group*

12.30 **Conclusions from the working groups and comparison of the results**

Chair: *Padraig Walsh*

13.00 Lunch

14.00 **Overview of the ENQA survey of review reports**, Fiona Crozier

Questions/discussion

14.45 **Final discussion/Conclusions**, Helka Kekäläinen

15.30 End of the day