With the support of the Lifelong Learning Programme of the European Commission

**6th ENQA TRAINING OF AGENCY REVIEWERS**

Hosted by the Agencia Andaluza del Conocimiento (AAC)

Córdoba, 10-11 May 2012

**VENUE**

Hotel Córdoba Center
4 Avenida de la Libertad (on the corner of Av. del Gran Capitán)
14006 Cordoba
Spain

**PROGRAMME**

**Thursday 10th May 2012, 10.00 – 15.30 hrs**

10.00  **Welcome and introduction of participants,**  *Fiona Crozier, ENQA and Francisco Triguero, Vice-President of AAC Rector Council*

10.15  **Background to European Standards and Guidelines,**  *Fiona Crozier*

10.45  **The purpose and complex issues of the reviews**

Chair:  *Helka Kekäläinen*

-  The notion of independence
Questions/discussion,  *Helka Kekäläinen*

-  The notion of compliance: definitions and examples
Questions/discussion,  *Padraig Walsh*

-  Discussion of the review process (paper provided in advance)

13.00 – 14.00 Lunch

14.00  **Experience of reviews, an agency view,**  *Laura Beccari, OAQ*

14.30  **Experience of reviews: the Review Team’s view**

-  Focus on the role of the Review Chair,  *Marion Coy*
-  Focus on the role of the Review Secretary,  *Janja Komljenovic*

Chair:  *Fiona Crozier*
15.30  End of the first day

20.30  Dinner at Bodegas Campo - c/ Lineros 32, 14002 Córdoba

Friday 11th May 2012, 9.00 – 12.30 hrs

9.00 Three parallel working groups

Study of a self-evaluation document, in particular 3.6 (Independence), 3.7 (External QA criteria and processes) and 3.8 (Accountability)

Groups 1-3 (Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh)
Case study, focusing on using a self-evaluation report provided to
- decide on whom to interview during the site visit
- formulate questions to be asked of interviewees
- decide on how to make a judgement of compliance

Groups to work on their own, each facilitator to prepare report from their group

10.00 – 10.30 Coffee break

10.30 Three parallel working groups

Study of a final report

Groups 1-3 (Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh)
Case study, focusing on using the extracts of the review report provided to
- reflect on the review panel’s compliance judgements
- decide how to make a recommendation for improvement

Groups to work on their own, each facilitator to prepare report from their group

11.30 Conclusions from the working groups and comparison of the results

Chair: Padraig Walsh

12.00 Final discussion/Conclusions, Helka Kekäläinen

12.30 End of the day