Public Confidence

• Process/Standards

• “Defensive Complacency’

  House of Commons 11th Report:
  “Students & Universities”

• Threshold Compliance

• Governance
Craig Swenson’s Questions

• Do students know what they should know?
• Can they do what they should be able to do?
• Are they developing values appropriate to their professions?
• Are they better able to achieve their life and career goals?
• How do we know they know?
Review Process
Stage 1  Pre-Visit

- SER/Context/Briefing
- Mission Alignment
- Documentation
Review Process
Site Visit

• Meeting Fatigue/Thinking Time
• Students
• Evidence Base
• Dealing with the unexpected
Review Process
Report & Implementation

- Consistency
- Public Document – challenges
- Closing the loop