

Reviewer Perspective

Marion Coy, President

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Public Confidence

- Process/Standards
- “Defensive Complacency”

House of Commons 11th Report:
“Students & Universities”

- Threshold Compliance
- Governance

Craig Swenson's Questions

- Do students know what they should know?
- Can they do what they should be able to do?
- Are they developing values appropriate to their professions?
- Are they better able to achieve their life and career goals?
- How do we know they know?

Review Process

Stage 1 Pre-Visit

- SER/Context/Briefing
- Mission Alignment
- Documentation

Review Process

Site Visit

- Meeting Fatigue/Thinking Time
- Students
- Evidence Base
- Dealing with the unexpected

Review Process Report & Implementation

- Consistency
- Public Document – challenges
- Closing the loop