Breakout session I, Group 2

Reviewing of agencies according to the ESG: possible evolution of this process

- Review has an influence, as a positive driver, on the agency's effectiveness by demonstrating external recognition, accountability and how we professionally perform our role. The review provides an external, independent information about the potential of the agency to stakeholders
- The recognition has both a national and an international dimension for the position of the agency.

<u>Widen the perspectives</u>

- Now a heavy focus on "compliance". Contribute even better to enhancement.
- Could more focus on IQA be beneficial?
- ESG as a basis. However the ENQA regulations should also include criteria for enhancement, management for change and national and international context

Breakout session I, Group 2

- How to address the international dimension?
- Connecting QA to research activities?
- Take into account the variation in the national contexts: 1 country/1 agency/ one national system to 1 country/ several agencies/how will the national system then be described?
- A changing world: the second review will not always be the same

Breakout session I, Group 2

BETTER SERVICES

- Include a time for self reflection in the site-visit?
- More time for the interesting things for professional agencies
- Is the agency's external evaluations performed in a meaningful way?

SHOULD THIS BE INCLUDED IN THE SAME REVIEW? A SPLIT REVIEW?

ENQA needs to start the process for the revision of the ENQA regulation immediately.