





With the support of the Lifelong Learning Programme of the European Commission

### 6<sup>th</sup> ENQA TRAINING OF AGENCY REVIEWERS

## Hosted by the Agencia Andaluza del Conocimiento (AAC)

Córdoba, 10-11 May 2012

#### **VENUE**

Hotel Córdoba Center 4 Avenida de la Libertad (on the corner of Av. del Gran Capitán) 14006 Cordoba Spain

#### **PROGRAMME**

# Thursday 10<sup>th</sup> May 2012, 10.00 - 15.30 hrs

- 10.00 **Welcome and introduction of participants,** *Fiona Crozier, ENQA and Francisco Triguero, Vice-President of AAC Rector Council*
- 10.15 Background to European Standards and Guidelines, *Fiona Crozier*
- 10.45 The purpose and complex issues of the reviews

Chair: Helka Kekäläinen

- The notion of independence Questions/discussion, *Helka Kekäläinen*
- The notion of compliance: definitions and examples Questions/discussion, *Padraig Walsh*
- Discussion of the review process (paper provided in advance)

13.00 - 14.00 Lunch

- 14.00 Experience of reviews, an agency view, Laura Beccari, OAQ
- 14.30 Experience of reviews: the Review Team's view
  - Focus on the role of the Review Chair, *Marion Coy*
  - Focus on the role of the Review Secretary, Janja Komljenovic

Chair: Fiona Crozier







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### 15.30 End of the first day

20.30 Dinner at Bodegas Campo - c/Lineros 32, 14002 Córdoba

### Friday 11th May 2012, 9.00 - 12.30 hrs

### 9.00 Three parallel working groups

Study of a self-evaluation document, in particular 3.6 (Independence), 3.7 (External QA criteria and processes) and 3.8 (Accountability)

Groups 1-3 (Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh)

Case study, focusing on using a self-evaluation report provided to

- decide on whom to interview during the site visit
- formulate questions to be asked of interviewees
- decide on how to make a judgement of compliance

Groups to work on their own, each facilitator to prepare report from their group

10.00 - 10.30 Coffee break

### 10.30 Three parallel working groups

Study of a final report

Groups 1-3 (Facilitators: Fiona Crozier, Helka Kekäläinen, Padraig Walsh) Case study, focusing on using the extracts of the review report provided to

- reflect on the review panel's compliance judgements
- decide how to make a recommendation for improvement

Groups to work on their own, each facilitator to prepare report from their group

11.30 Conclusions from the working groups and comparison of the results

Chair: Padraig Walsh

12.00 Final discussion/Conclusions, Helka Kekäläinen

12.30 End of the day