

*With the support of the Lifelong Learning Programme of the European Union*

## **ENQA Workshop: "Quality Assurance and Learning Outcomes"**

**9-10 September 2010**

Hosted by the Austrian FH Council

### **VENUE**

**Hilton Vienna Danube**  
Handelskai 269  
1020 Vienna, Austria

### **Objectives / Questions**

- ▶ What are the opportunities and the challenges of learning outcome orientation in the higher education sector?
- ▶ What do the various stakeholders expect from quality assurance agencies in connection with learning outcome orientation?
- ▶ In which way can or should learning outcomes be considered within the scope of external quality assurance? What role should "learning outcomes" play in external quality assurance?

### **PROGRAMME**

#### **Thursday 9 September**

12.00 Registration and light welcome lunch buffet

*Chair: Kurt Sohm, Managing Director of FHR, ENQA Board member*

13.15 **Background/motives, opportunities and challenges of the shift towards "learning outcomes" and the possible impact on quality assurance agencies.**  
*Don Westerheijden, CHEPS*

13.45 **The Students' Perspective:** Pros and cons of "learning outcomes". Expectations towards quality assurance agencies.  
*Robert Santa, ESU*

14.15 **Perspective of the higher education institutions:** Challenges of "learning outcome orientation" for quality assurance of higher education institutions. Interaction between internal and external quality assurance.  
*Volker Gehmlich, EUA*

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14.45      **Perspective of the business world/employers:** What is expected from the higher education institutions and quality assurance agencies?

*Oliver Maassen, Business Europe*

15.30      Coffee break

*Chair: Rafael Llavori, ANECA, ENQA Board member*

16.00      **Moderated panel discussion:** Is there a conflict of interest between labour market orientation and higher education values when using a learning outcome approach?

Participants:

*Volker Gehmlich, EUA;*

*Bardhyl Musai, Albanian Accreditation Council of Higher Education;*

*Robert Santa, ESU;*

*Oliver Maassen, Business Europe;*

*Achim Hopbach, President of ENQA*

18.00      End of the first day

## **Friday 10 September**

*Chair: Laura Beccari, OAQ*

09.00      **Three examples of considering “learning outcomes” in external quality assurance**

A. ANECA – *Laureano González*

B. NVAO – *Mark Frederiks*

C. Stockholm University and Royal Technical College KTH – *Lena Adamson*

10.30      Coffee break

11.00      **An example of common principles in the consideration of “learning outcomes”? – ECA principles on learning outcomes**

*Herwig Patscheider, FHR*

12.00      Lunch break

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13.30      **Parallel working groups – How are learning outcomes to be considered in external quality assurance processes?**

**Working group A.** (*Room: TULLN*) – How can it be determined whether the intended learning outcomes meet subject-specific and academic and/or professional requirements (expertise of the review team, international comparisons (benchmarks), technical qualification frameworks, etc.)?  
*Peter Cullen, HETAC*

**Working group B.** (*Room: LINZ/MELK*) – How can it be determined whether the intended learning outcomes are met (assessment of final papers, interviews of graduates, checking the consistency of learning outcomes – contents – methods of teaching and learning – examination methods, etc.)?  
*Obe de Vries, Dutch Education Inspectorate*

**Working group C.** (*Room: HAINBURG*) – Which requirements should the formulation of learning outcomes meet?  
*Norma Ryan, University College Cork*

15.00      Break

*Chair: Kurt Sohm, Managing Director of FHR, ENQA Board member*

15.15      **Presentation and discussion of the results of the working groups – further steps**  
*Anne Räsänen, University of Jyväskylä*

16:00      End of the workshop  
*Achim Hopbach, President of ENQA*